



**WESTERN MILLCRAFT INC.**

12506 – 128 STREET  
EDMONTON, AB, T5L 1C8

Effective Date:  
1 OCTOBER, 2011

Revised by: JFK

**QUALITY MANAGEMENT SYSTEM  
COMPANY RULES AND REGULATIONS  
COMPANY OBJECTIVES**

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QMS:  
Revision: 00

<div style="text-align: right;"><b>Objective</b></div> <div style="text-align: left;"><b>Indicator / Area</b></div>	<b>Compliance with customer requirements</b>	<b>Full compliance with</b>	<b>Date</b>	<b>Level / Function</b>
<b>Reduce Customer complaints</b>	2 %	-----	2011	<b>All level and functions</b>
<b>Reduce Nonconforming Product</b>	2 %	-----	2011	
<b>On-Time Delivery</b>	≥ 96 %	-----	2011	
<b>ISO 9001:2008 Compliance</b>	-----	100 %	2011	