



**WESTERN MILLCRAFT INC.**

12506 – 128 STREET  
EDMONTON, AB, T5L 1C8

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1 OCTOBER, 2011

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**QUALITY MANAGEMENT SYSTEM  
COMPANY RULES AND REGULATIONS  
COMPANY OBJECTIVES**

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<div style="text-align: right; color: orange;">Objective</div> <div style="text-align: left; color: orange;">Indicator / Area</div>	Compliance with customer requirements	Full compliance with	Date	Level / Function
Reduce Customer complaints	2 %	-----	2011	<b>All level and functions</b>
Reduce Nonconforming Product	2 %	-----	2011	
On-Time Delivery	≥ 96 %	-----	2011	
ISO 9001:2008 Compliance	-----	100 %	2011	